

# Privacy Statement

This privacy statement applies to the website [www.HolidaySouthernSpain.com](http://www.HolidaySouthernSpain.com). The privacy statement describes how we collect and use the personal information that you provide.

## Contact Information - Company Details

Martin de Vries - Holiday Southern Spain

Postal address: Buzón 15, 29716 Canillas de Aceituno, Spain

Email: [info@HolidaySouthernSpain.com](mailto:info@HolidaySouthernSpain.com)

Tel. (+34) 608 347 547

Business activity: Rental of accommodations in Canillas de Aceituno, Andalusia, Spain.

Holiday Southern Spain respects the privacy of all visitors to our website. We ensure that the personal information that you provide to us is treated confidentially. This privacy statement applies only to the services of Holiday Southern Spain. You should be aware that we are not responsible for the privacy policies of other sites, which are accessible via a link on our website. When you access other websites through our website, we recommend that you always consult the privacy statement and disclaimer of those websites. You can see that you are no longer on our website if the URL has changed.

## Recipients of personal data

Your personal data are in principle only used by Holiday Southern Spain. However, to be able to perform our services, there are a number of parties who also receive your information, namely:

### **Uwbooking.com**

We use UwBooking.com online booking system. It will process your personal data for us by using our services and/or because you provide us with these data.

### **Balcón de Andaluz**

If you wish to make use of the Casas Andaluz package, which means that you stay at Casa Lobera as well as at Balcón de Andaluz, the necessary personal details will be provided to this accommodation.

### **Gestór (Accountant)**

We provide our invoices with your personal data to our Spanish gestór for VAT and tax purposes.

### **Guardia Civil**

It is required by law to register our guests from 16 years of age upon arrival. We register those data of your passport or identity card that are requested by the Guardia Civil, both on paper and online.

We do not disclose your personal information to other third parties without your consent, unless we are obliged to do so on the basis of the law or a court ruling.

Personal data that we process, for what purpose and lawfulness of processing

**Via the contact form on our websites**

- Name
- Email address
- Phone number

**Purpose:** To be able to reply to your question.

**Lawfulness of processing:** Consent. By completing the contact form you authorize the processing of these data.

**Via Uwboeking.com (our online booking system) and for Balcón de Andaluz (other accommodation in case you book the Casa Andaluz package)**

- Name and surname
- Address
- Phone number
- Email address

**Purpose:** To be able to complete a booking and inform you about it.

**Lawfulness of processing:** Consent. By completing the booking form or contact form you consent to the processing of these data.

**For our Gestór (accountant)**

- Name and surname
- Address
- Your tax number (NIF) if you are a resident in Spain

**Purpose:** To provide invoices with these data to our gestór

**Lawfulness of processing:**

1. Agreement. By issuing down payment you confirm your consent to the booking conditions of Holiday Southern Spain; once payment has been received by Holiday Southern Spain the rental contract as well as the booking conditions become binding.
2. Legal obligation of the tax authorities.

**For the Guardia Civil**

- Number of the travel document
- Type of document
- Issue date of the document
- Name and surname
- Gender
- Date of birth
- Nationality

**Purpose:** The registered data are at all times available to the members of the security forces and bodies responsible for this and we are obliged to show these whenever requested.

**Lawfulness of processing:** Legal obligation

Note: If you choose not to provide certain information it may affect your transaction with us.

## Personal data which we receive through external booking sites

These data will be treated in the same way as data from contact requests and bookings directly through our own websites. This also applies to personal data that we receive from you by email, telephone, or any other means of communication.

## Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect information about website visitors who are under 16 years of age, unless they have permission from parents or guardians. However, we cannot verify that a visitor is over 16. We therefore recommend parents being concerned about the online activities of their children in order to prevent the collection of data about children without parental consent. If you are convinced that we have collected personal data about a minor without that consent, please contact us via [info@HolidaySouthernSpain.com](mailto:info@HolidaySouthernSpain.com) and we will remove this information.

## Automated decision-making

Holiday Southern Spain does not take decisions on the basis of automated processing on matters that may have (significant) consequences for individuals.

## Retention period of personal data

Holiday Southern Spain stores your personal data no longer than is strictly necessary to realize the purposes for which your data are collected. We apply the following retention periods for the following (categories) of personal data:

**Personal particulars, Address, Email, Telephone** (and also **NIF number** if you are resident in Spain)

Minimum of 7 years for the Dutch tax authorities (minimum of 6 years for the Spanish tax authorities)

Data for the Guardia Civil:

- **Number of the travel document**
- **Type of document**
- **Issue date of the document**
- **Surname(s)**
- **First name(s)**
- **Gender**
- **Date of birth**
- **Nationality**

Minimum of 3 years after the end of the calendar year in which the registration took place.

## Sharing of personal data with third parties

Holiday Southern Spain does not sell your data to third parties and will only provide it if necessary for performing our agreement with you or to comply with any legal obligation.

## Cookies, or similar techniques, that we use

HolidaySouthernSpain.com and also our booking system UwBoeking.com are using only technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone during the first visit to the website. The cookies we use are necessary for the technical operation of the website and your ease of use. They make sure that the website works properly and e.g. remember your preference settings. They also enable us to optimize our website. You can opt out of cookies by setting your internet browser to not store cookies. In addition, you can also delete any information previously saved through your browser's settings.

HolidaySouthernSpain.com also collects anonymous demographic information through Google Analytics. This information may include: your IP address, browser type, domain names, access time and website addresses. This information is used by us to gain insight into the use of our website.

## Viewing, modifying or deleting data

You have the right to access your personal data, to have it rectified or removed, provided that this does not conflict with applicable law. In addition, you have the right to revoke your consent to the data processing or to object to the processing of your personal data by Holiday Southern Spain and you have the right to transfer data. This means that you can require us to send the personal data that we have from you in a computer file to yourself or an organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [info@HolidaySouthernSpain.com](mailto:info@HolidaySouthernSpain.com)

In order to ensure that the request for access has been made by you, we ask you to add a copy of your identity document to the request. We advise you to make invisible your passport photo, passport number and MRZ (machine readable zone, the strip with numbers, if applicable) in order to protect your privacy. We will respond as quickly as possible to your request, but ultimately within four weeks.

## Protection of personal data

Holiday Southern Spain takes the protection of your data seriously. We take appropriate measures to prevent misuse, loss, unauthorized access, unsolicited disclosure and unauthorized alteration. Our computer is secured by means of Avast internet security and data are stored securely on OneDrive. If you are of the opinion that your data are not protected properly or that there are indications of misuse, please contact [info@HolidaySouthernSpain.com](mailto:info@HolidaySouthernSpain.com).

## Modification of Privacy Statement

Holiday Southern Spain reserves the right to modify this privacy statement without prior notice. It is therefore advisable to periodically review this privacy statement on our websites to find out how Holiday Southern Spain protects your personal data.

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